

Managed Clinical Networks? Can they benefit patients?

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Learning objectives:

- Understand the term Managed Clinical Network
- What do **you** want from them?
- What do **we** want from them?
- What should **patients** expect from them?



Managed Clinical Network (MCN)

Section 17 – Establishing a MCN

- All providers engage and participate
- Clear structure
- Decisions evidence based
- Facilitate clear pathways for multi-disciplinary working
- Oversee clinical governance
- Oversee quality assurance
- Develop educational and training potential

Guide for Commissioning
Dentistry Services, Sept 2015



Managed Clinical Network (MCN)

Definition

- ... a group governed by NHS England that provides a link to all specialists and clinicians with a contract to provide an orthodontic service on referral in the locality the network covers

MCN Working Party 'Terms of Reference' Document, 2016



Function of MCN

- Links all clinicians from primary, salaried, secondary and tertiary care
- To encourage all to work in a co-ordinated manner
- Unconstrained by existing professional and organisational boundaries
- To ensure equitable provision of high quality clinically effective services

MCN Working Party Document, ToR, 2016



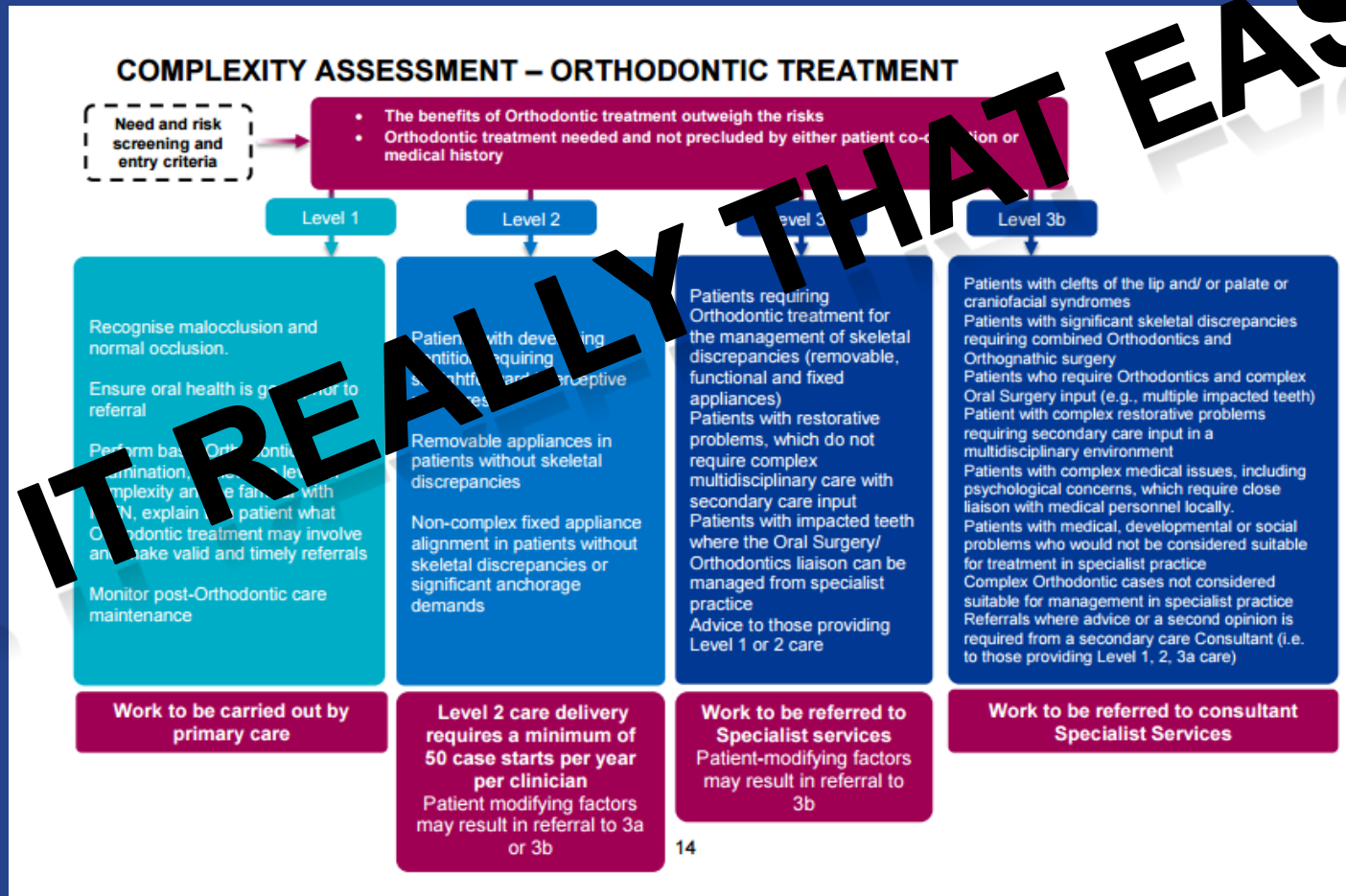
Purpose

- To work with commissioners to help deliver a service which is:
 - Patient-centred
 - Structured delivery of care
 - Accountable
 - Safe
 - High quality
 - Responsive
 - Communicative
 - Innovative.....



Who does what and where?

- Complexity Descriptors
 - Level 1, Level 2, Level 3a and Level 3b



IS IT REALLY THAT EASY?



How is the service provided currently?

- Primary, Secondary, Community care settings
- Range of
 - Malocclusions
 - Patients
 - Demand
 - Dental health
 - Circumstances
 - Geography
 - Availability of expertise
- Current Networks in place
 - ‘MCN’s
 - Facilitate communication



What do MCNs do?

- Confusion
- Systems already exist
 - Local Orthodontic Committees (LOCs)
 - Managed Orthodontic Network Committees (MOCNs)
 - Local Dental Networks (LDNs)



If it isn't broke, don't fix it

Is this the slogan of the complacent, the arrogant or the scared? Could be seen as an excuse for inaction, a call to non-arms



Network Development

- National Guidance
 - Terms of Reference / Chairs Job Description
- Different Areas different stages:
 - Ahead of the game / waiting too see



Network Development

- There must be evidence that networks allow professionals to come together to explore the potential to generate better value for money, service improvement and more interesting career opportunities for clinicians

Guide for Commissioning Dentistry Services,
Sept 2016



How can we work together?

- Clinical priorities
- Local needs and knowledge
 - Geography
 - Service provision
 - Existing arrangements
- Balance of service
 - Primary/Secondary/Community
- **Unconstrained by existing professional and organisational boundaries**



How could they fall down?

- Leadership
- Lack of support and/or engagement
- Maintaining the 'status quo'
- Communication
- Resources



MCNs verses Sustainability and Transformation Plans (STPs)?

- STPs

- To show/plan how local services will evolve and become sustainable
- To deliver a 5 Year vision of better health, better patient care and improved efficiency
- Bring together health and care organisations within geographic footprints
- To transform patient experience and health outcomes of the longer-term



Managed Clinical Network (MCN)

- Ideally defined:

... a group governed by NHS England that provides a link to all specialists and clinicians with a contract to provide an **orthodontic service on referral** in the locality the network covers

MCN Working Party ToR Document, 2016

- ... a group governed by NHS England that provides a link to all specialists and clinicians providing **orthodontic treatment** in the region

MCN ToR, X region , May 2016



Managed Clinical Networks

What do **you/we** want from them?

- Drive high quality patient-centred commissioning
- Assist collaborative and co-ordinated working
- Facilitate a fair, equitable & safe service
- Foster trust and transparency
- Be professional, responsive and innovative
- Accountability of clinicians/commissioners



Managed Clinical Networks

What should **patients** expect from them?

- To be listened to
- Facilitate
 - Patient-centred approach
 - Service which is fair, equitable and safe
- Drive excellence



Managed Clinical Networks

Can they benefit patients?

Are they the way forward?

Should clinician support them?

Yes



Thank you for listening

